



Press Release

A voice computer to be happy with

Web based application server to change image of voice telephone computers

Bammental/Heidelberg, Germany Up to now, voice controlled phone conversations could be annoying. Too poor recognition, too bad pronunciation, to the opinion of many callers. On top, domain providers were struggling with designing sophisticated call flows: strictly predetermined sentences had to be answered with specified instructions. Alterations required substantial programming.

SpeechConcept is now launching an application server to overcome these obstacles and to revolutionize the voice market. Designing individual call flows is as easy as 1,2,3: by means of a user friendly web based PC interface, all options of a phone call are defined and altered. Simple icon drag-and-drop determines the greeting with a male or female voice, the process of the call, forwarding, or any other options. Changes are just as easy and require no programming skills.

Callers can navigate within the phone menu in their natural language. Thanks to a patented process, the excellent voice recognition quality is improving continuously. Also, SpeechConcept's speech synthesis is known for its superior output quality ensuring customer acceptance and satisfaction. Find a graphic demonstration video of how to use the SpeechDesigner here:

http://www.speechconcept.com/downloads/demo_en.html



The German SpeechConcept GmbH & Co. KG is one of the most experienced business leaders focusing on speech recognition, speech synthesis, voice portals, and speech controlled telecommunication applications. Their portfolio includes development, design, system integration, hosting, and consulting in the voice business.

Detailed information can be obtained at:

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