

Press Release

There's no easier dialogue design

Drag-and-drop phone dialogue design as easy as 1-2-3

Bammental, Germany, Oct. 2008/ Times of extensive dialogue programming are long gone: with SpeechConcept's SpeechDesigner application server, users design their telephone dialogue itself. A user friendly interface is available in their web based software. All necessary functions of voice dialogues are already available in modules. The dialogue developer selects the modules, draws them on the design interface and connects them in correct sequence. Changes are easily made and require no programming skills.

The caller navigates through the telephone menu in his natural language. Thanks to a patented procedure, voice recognition is steadily improving. Speech synthesis convinces by most natural output quality. Several voice profiles are available. Established TTS-Engines can be integrated, and customized voices (so-called Corporate Voices) are also offered.

A vivid demo version can be found at:

http://www.speechconcept.com/downloads/demo_de.html

On the administration interface, the dialog is activated and a number is assigned. Monitoring and reporting of the application is also available on this surface. Especially comfortable: The SpeechDesigner can be directly displayed and used in the web browser. Installation of a special development environment (IDE) is not necessary.

SpeechConcept of Germany is one of the most experienced business leaders focusing on highly qualified speech recognition, speech synthesis, voice portals, and speech controlled telecommunication applications. Their portfolio includes development, design, system integration, hosting and consulting in the voice business.

In 2007, their patented software „SpeechAgent“ was granted the Innovation Award for medium size companies. In 2008, the “SpeechDesigner” software was recognized as most innovative by the same jury. SpeechConcept developments meet the highest expectations of established customers.

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